

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒ XC ☒ CLEC ☐ ILEC ☐ Wireless

2015-12-A

CERTIFICATED COMPANY INFORMATION

Knology of South Carolina, Inc.	
Company Name	FEIN/SSN
WOW! Internet, Cable and Phone	706-645-3966
Dbaf/ka	Telephone #
1241 O.G. Skinner Drive	
Mailing Address	
West Point, Georgia 31833	
City, State, Zip Code	
4506 Dorchester Road	
Business Location	
Charleston, SC 29405	Charleston
City, State, Zip Code	County

REGISTERED AGENT INFORMATION

Registered Agent: CSC
Mailing Address: 1090 Vermont Avenue
Washington, DC 20005
City, State, Zip Code

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

	Ellis Hudson
A.	General Manager (Include Address if different than above)
	706-922-9119 / ellis.hudson@wowinc.com
	Telephone Number / Facsimile Number / E-mail Address
	24*7 Customer Care Center
B.	Customer Relations/Complaints Representative (Include Address if different than above)
	843-225-1000 / 843-225-1001 / www.wowway.com
	Telephone Number / Facsimile Number / E-mail Address
	Melissa Marks
C1.	Customer Relations/Complaints Representative for Escalated Complaints (Include Address if different than above)
	706-634-6762 / 706-645-8614 / melissa.marks@wowinc.com
	Telephone Number / Facsimile Number / E-mail Address
	877-566-5649
C2.	Customer Contact (Toll Free Number)
D.	Engineering Operations (Include Address if different than above)
	843-225-1000 / 843-225-1001 /
	Telephone Number / Facsimile Number / E-mail Address
E.	Test and Repair (Include Address if different than above)
	843-225-1000 / 843-225-1001 /
	Telephone Number / Facsimile Number / E-mail Address
	Network Operations Center
F.	Emergencies (During Non-Office Hours)
	800-453-1777 /
	Telephone Number / Facsimile Number / E-mail Address

RECEIVED
MAR 20 2015
PSC SC
CLERK'S OFFICE

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

Bruce Schoonover Director - Regulatory Compliance		
G.	Regulatory Officer (Name & Title)	
	1241 O.G. Skinner Drive	
	(Mailing Address)	
	706-645-3966	/ 706-634-2776 / bruce.schoonover@wowinc.com
	Telephone Number	/ Facsimile Number / E-mail Address
Same as G		
H.	Annual Report Mailings (Name & Title)	
	(Mailing Address)	
	/ /	
	Telephone Number	/ Facsimile Number / E-mail Address
Same as G		
I.	Dual Party Mailings (Name & Title)	
	(Mailing Address)	
	/ /	
	Telephone Number	/ Facsimile Number / E-mail Address
Same as G		
J.	Interim LEC Fund Mailings (Name & Title)	
	(Mailing Address)	
	/ /	
	Telephone Number	/ Facsimile Number / E-mail Address
Same as G		
K.	Universal Service Fund Mailings (Name & Title)	
	(Mailing Address)	
	/ /	
	Telephone Number	/ Facsimile Number / E-mail Address
Same as G		
L.	Gross Receipts Mailings (Name & Title)	
	(Mailing Address)	
	/ /	
	Telephone Number	/ Facsimile Number / E-mail Address
Same as G		
M.	Lifeline Mailings (Name & Title)	
	(Mailing Address)	
	/ /	
	Telephone Number	/ Facsimile Number / E-mail Address
	Bruce Schoonover	
	This form was completed by	Signature
	Director - Regulatory Compliance	/ 3/16/15
	Title	Date

RETURN COMPLETED FORM TO: Public Service Commission of SC
Docketing Department
Post Office Drawer 11649
Columbia, South Carolina 29211

And

Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201